

CHARMAINE HAMMOND

MA, BA, CSP



Charmaine Hammond is a highly sought-after speaker who teaches the importance of developing **trust, healthy relationships, and collaboration in the workplace.**

She has helped clients build **resilient teams** and solve the issues that impact success. Charmaine is an 11x **best-selling author** and is the **executive producer** of the **award-winning** animated movie: *Back Home Again*



Expertise:

- ✔ Conflict Resolution
- ✔ Leadership
- ✔ Resilience
- ✔ Collaboration

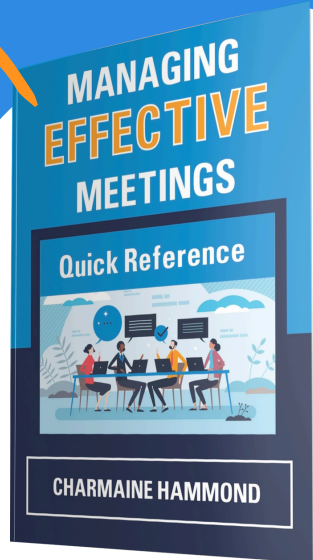
"Charmaine has provided **timely and effective conflict management training** to managers at various levels in our organization. These are **essentials skills for modern leaders.** I highly recommend her services."

~ **Tony Hamori**, Chief Superintendent, District Commander, Southern Alberta RCMP

BOOKING: CHARMAINEHAMMOND.COM

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To book, visit:
CharmaineHammond.com



FREE Download!

Team Dynamics

- The 8 team challenges that get in the way of team performance and productivity
- The 5 C's of Working Better Together
- Practical strategies to build a learning culture
- 3 Essentials for moving through various team challenges by design, instead of by default

Difficult Conversations

- How to turn a tough confrontation into a respectful conversation
- Courageous communication: How to communicate so you feel confident, clear and heard
- A road map for difficult conversations and conflict resolution
- 5 Keys to deal with difficult people and turn them into raving and loyal customers

Leading Hybrid Teams

- Essential elements of successful collaborations
- What collaboration and alignment agreements should include
- Advanced strategies to set collaborations up for the two S's (success and sustainability)
- How to deal with collaborations that go sideways