

National Aeronautics and Space Administration

Lyndon B. Johnson Space Center

2101 NASA Parkway

Houston, Texas 77058-3696



Mr. Thomas Flick
President
Tom Flick Communications
9718 208th Avenue NE
Redmond, WA 98053

Dear Mr. Flick:

I want to communicate my profound thanks for your speaking engagement at my leadership off-site retreat last week. You were extremely successful in providing us with the insight and tools to successfully navigate the substantial change we find ourselves going through. Currently, NASA's Space Shuttle Program will retire in 2010, and there will be significant organizational changes which will have a direct effect on my office personnel. NASA has initiated transition plans to minimize this effect on its most valuable resource.

The message you presented at our off-site retreat provided the most relative and practical points that will aid team members in dealing with this change and as well as assist in their professional development. My team is quite effective in working technical issues to resolution, but, like any organization, they struggle with significant changes. Your message reminded us to focus on those things in life that are most important which enriches our personal lives and also makes us more productive in our professional lives.

Sincerely,

Donald S. Noah

Donald S. Noah

Manager, Space Shuttle Systems

Engineering and Integration Office