



July 8, 2014

Dear Richard,

Thank you so much for the remarkable keynote presentation you delivered at Sport Clips' 2014 National Huddle in Houston. The reaction from your presentation has been absolutely terrific! You really commanded the stage, and delivered a powerful, practical, and entertaining keynote for our audience of 1,200 Team Leaders, Area Developers, Managers, and corporate Team Members from all over the U.S. and Canada.

Our CEO and Founder Gordon Logan said that your presentation was "one of the best we've had". We really appreciated your visiting our stores in Chicago and Florida, and then tailoring the presentation with stories and pictures of your experiences there. And I have to say your Sport Clips haircut looked great onstage!

Thanks again for bringing your message to our leaders in such an impactful way.

Sincerely,

A handwritten signature in black ink that reads "Saronna Maldonado". The signature is fluid and cursive, with a large, stylized 'S' at the beginning.

Saronna Maldonado
Event Manager