



Dear Steve,

We would like to express our deepest thanks to you and your team. Your talk was so inspiring as well as thought provoking. The audio and video delivery were awesome.

I personally learned a lot, and I know our coworkers did, too. **Your virtual presentation helped a lot to improve our current situation.** You and your team over-delivered on your promise, and you lived out your words.

Thank you very much. I hope you stay safe, healthy and peaceful throughout this tough season.

All the best,

Chen Li

*Senior Project Engineer-Water Treatment
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