



# Michele Maupin

"It was so empowering to hear Michele speak! Everyone had a very good experience!"  
-Lotta Kagell, Director, M Realty

"I was blown away with the knowledge that Michele gave to us, and the interactive activities were great! She went the extra mile."  
-Nikki Pine, Blue Cross/Blue Shield

## Empowering People Who Help People!

No one enters this field to get yelled at, cussed at, and treated inappropriately by the people they are there to help. Yet they deal with it all the time, and it takes a toll.

*Are your people stressed out, burned out and jaded?*

**Empower them to Reclaim Their Passion.** Reduce workplace violence and stop tolerating it (along with the stress and burnout) as an "acceptable part of the job".



### Most Requested Programs:

#### **Empowered F.A.C.T.S. (Feedback, Autonomy, Consistency, Team dynamics, Safety)**

Leadership & Team Culture program focusing on communication between leaders and teams.

*Best Audience: C-Suite Leadership & Management*

#### **Cut the C.R.A.P. (Cussing, Rudeness, Aggressive behavior, Personal insults)**

Workplace Violence Prevention for people who deal with difficult customer interactions.

*Best Audience: Healthcare & Public Service Management & Front Line*

#### **3 Power Tools for Personal Safety**

Workplace Violence Prevention for people who work in higher-risk areas and industries.

*Best Audience: All Levels*

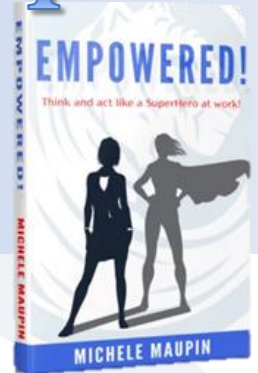
### **RESULTS: Your People will be Reignited and Empowered!**

Contact us today to discuss your event and how we can customize a program for you that will make a lasting, powerful difference for your attendees and have them thanking you for Empowering them!



# About Michele Maupin:

Michele Maupin is a Personal Safety Expert with a Karate Black Belt, a degree in Organizational Leadership, a license with the Department of Public Safety Standards and Training, Founder of Empowered, LLC., and author of the upcoming book *Empowered! Think and Act like a Super Hero at Work*.



## Michele Lives to Empower People Who Help People!



***“Workplace Violence is NOT ‘just an acceptable part of the job.’ Your people are dedicated to the noble cause of helping others- OSHA requires that every effort be made to reduce violence against them. We can help.” -Michele Maupin***

Michele founded the Empowered Program after an intimidating encounter in Portland Oregon, where she discovered the difference between knowing how to fight, and *diffusing a situation before it becomes a problem*.

Michele Empowers Corporate Audiences, Associations, and Groups through executive consulting, keynotes, seminars, breakout sessions, and interactive workshops.



*Michele is "Wonder Woman" personified. Her presentation energizes the room. Our group had business owners from various industries, yet she personalized the message for everyone. Michelle empowers attendees and provides knowledge that is "spot on" and timely.*

*-David Josephson, American National Insurance*