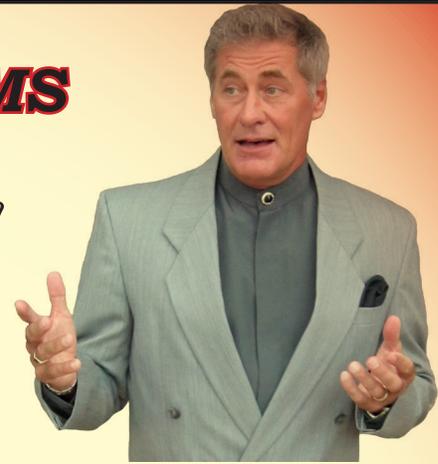


MOST REQUESTED PROGRAMS



THE GLASS AIN'T HALF EMPTY, IT'S JUST TOO BIG ! ***(managing change)***

This is a humorous approach to a very serious subject and emphasizes that creativity is the key component in coping with change. Learn change theory and creative exercises in this upbeat, fast paced program that will leave you laughing and leave you with change management skills.

MOMMA TOLD ME THERE'D BE DAYS LIKE THIS (stress management)

Stressed out? Lethargic? Burned out? This program will help you solve those ills by learning five behaviors that will help balance your life and by learning techniques to deal with your biggest stressor...PEOPLE! This keynote is high on content and high on hilarity.

CAN I HAVE A SIDE ORDER OF SERVICE WITH THAT ? (customer service)

This light and lively program will help you see the customer's perspective and examines issues like credibility, reliability, and responsiveness. You'll understand the myths of customer service and see how to move your customers beyond satisfaction into advocacy.

MIRTHMAKING (humor in the workplace)

Adding humor (actually mirth) to your work and life can have profound economic benefits as well as just making it more fun. Learn the value of a good sense of humor and how to improve yours in this outrageously funny, yet very practical program.

FUNNY STUFF (comedy show)

This is clean stand-up comedy that's perfect for after dinner entertainment or as a change of pace. Sit back and hold your sides as we take a zany, offbeat look at everyday life. A non-stop, rollicking ride of humor you'll be quoting for a very long time.

MOM'S RULES (lessons on life)

Everything you need to know about life, you already learned from your momma. She wasn't teaching you things like wearing clean underwear or keeping your elbows off the table, she was teaching you how to deal with change and to practice civility. You'll hear a comedic twist to a number of phrases that all moms say, and experience a witty look at what she really meant.

MASTER OF CEREMONIES...IMPOSTER

Mark can provide comedic professionalism as the emcee for your program **OR** he can pose as an official in some capacity. He has impersonated a Professor, Jeweler, IRS Examiner, Legislator, Salesperson, and Runway Model as he fumbled and bumbled through company doublespeak. After the spoof is revealed, he transitions into one of the above programs.

**Mark
Mayfield**

CSP, CPAE

**SOLID BUSINESS WISDOM
BRILLIANT COMEDIC STYLE**