



## DEPARTMENT OF SOCIAL SERVICES

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November 2, 2010

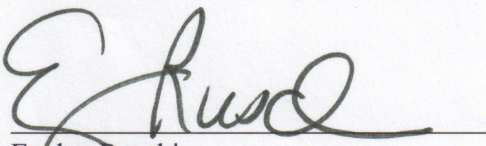
To whom this concerns,

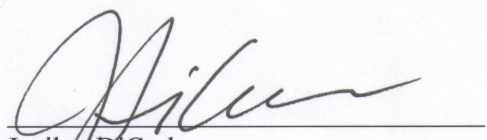
We recently had Scott provide an all staff training on humor. His ability to go with the flow was amazing. The first day of our conference it poured rain, and we were in an event tent.... Outdoors!! He referenced rain songs, and used the situation completely to his advantage, which helped ease the staff into a positive frame of mind so they could appreciate the training. His interest and support of our programs and the depth of his understand was commendable.

The Staff enjoyed hearing the messages of humor, and all of our evaluations were positive with regard to Scott's presentation. He helped them reframe the work they do and tackle difficult issues with humor and humility. Here are a few words our staff had to say:

- Scott helped me focus on the positive.
- Scott had many great ideas to bring more humor and joy into my life and reduce stress.
- Scott was awesome!
- Scott was very entertaining and engaging.
- I loved Scott's idea of keeping a "grateful" journal.
- Scott showed me how to take a positive attitude to work when dealing with the unexpected and difficult.
- Scott gave us ways to deal with challenging people with humor. Helping others rocks!
- Scott showed us ways to purposely be positive with co-workers, and useful tips on humor that we all need.
- Scott showed me how to lighten up and laugh more!

We had requests to have Scott back very soon, and hope our budget will permit us to do so. We would recommend him as a very excellent speaker, and a person who genuinely cares about the audience he is presenting to.

  
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