Trust the training | Trust the process | Trust the people

No Fail Trust™

LIEUTENANT COLONEL
JASON O. HARRIS

No Fail Trust™

Lt Col Jason O. Harris is a dynamic thought leader, motivational speaker, military leader and commercial airline pilot. Jason is recognized as an authority on trust, leadership and high-performance teams. He has done work for American Airlines, training hundreds of pilots on implicit bias, inclusion, equity and diversity as well as work for the United States Air Force Academy's Center for Character and Leadership Development. He has been featured in publications such as Forbes, national print media outlets and multiple podcasts that reach international audiences.

As a keynote speaker, Jason has shared his powerful and transformative message of No Fail Trust™ with leading Fortune 500 organizations, top universities, the US Air Force and top tier hospitality industry organizations.

Jason and his network of consultants provide solutions to help organizations create cultures of trust and high-performance teams leading to more empowered workplaces and significantly enhanced customer experiences as a result of high levels of employee engagement and commitment.

Jason's most prized responsibility is being a dedicated father and spouse.

jasonoharris.com

Leadership & Motivational Keynote Speaker

"He who does not trust enough,
will not be trusted."
-Lao Tzu

"Trust is the highest form of human motivation.
It brings out the very best in people."
-Stephen R. Covey

"If you don't trust the pilot, don't go."
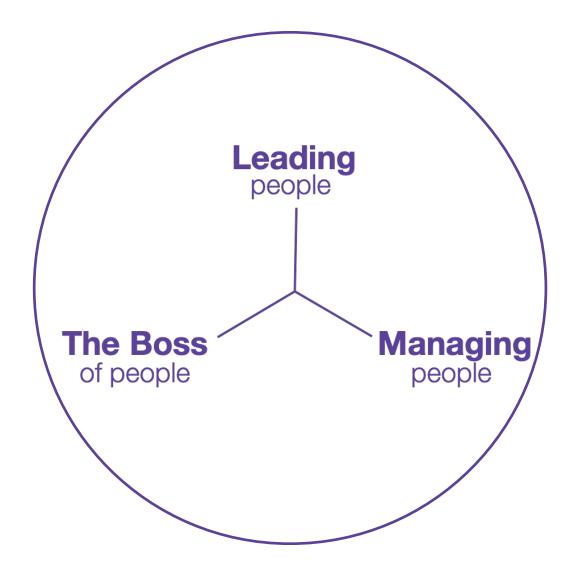*-Denzel Washington*

Trust the **Training** | **Trust** the **Process** | **Trust** the **People**

1

Trust the Training

" GO AROUND! "

How are you and others trained for success?

What processes, tools or resources do you have in place to support your trainings?

What actions do you need to take to ensure you and others can trust the training?

LIEUTENANT COLONEL
JASON O. HARRIS

What's the difference between a leader, manager, and a boss?

Leading
people

The Boss
of people

Managing
people

2 Trust the Process

Who is the loadmaster in your organization?

When that loadmaster says go around, do you go around? Why or why not?

What processes do you have in place to support the people? Are your processes documented?

How can you improve your current processes?

3 Trust the People

Do your people feel empowered? Why or why not?

What actions do you need to take to empower and trust your people?

7 Skillsets of No Fail Trust

What are you doing to build these 7 skillsets?

Circle the areas where you need to improve and write down what steps you will take to improve those areas.

Compliance

- **Compliance out of FEAR**
- **Check the box due out of necessity**
- **Self Focused**

VS.

Commitment

- **Commitment to TEAM**
- **Commitment to Mission**
- **Commitment to Organization, including values and mission**

Think of examples where you see both compliance and commitment at your organization. Describe your top 3 below.

What are some habits you can start doing that express commitment over compliance? Circle one that you will start in the next week.

Trust the **Training** | **Trust** the **Process** | **Trust** the **People**

Reflection

What is your why? What actions are necessary to take trust in your organization to the next level?

Trust the **Training**

Trust the **Process**

Trust the **People**