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Don,

I want to thank you for making the time to come speak to Chevron employees in Houston and Alaska. Your "Characteristics of Greatness" presentation was overwhelmingly rated as the best motivational speech the employees had ever heard. The presentation surveys revealed a tremendous amount of appreciation for the way it was presented.

You took the audience on a roller coaster ride with you humor, your poignant moments, and the very emotional examples that you shared with us. After your presentation, attendees felt that defining Greatness in terms of giving back to communities with time and energy, and applying the characteristics of greatness to everyday personal, family, and business situations, exemplifies a person's worth more genuinely than wealth or fame.

Your warm, friendly personality and delivery method kept the audience's attention and allowed for a greater awareness of the impact they can have on others by simply following some of the characteristics you shared with us. I would like to share with you a few quotes from the audience:

"...My biggest take away was the book marker. I have it on my desk and refer to it occasionally to see what I can do differently..."

"I thought the presentation, both speaker and topic, were outstanding! "

"I believe that the message was very GOOD! It's very nice to bring people back to focusing on serving others..."

I enjoyed getting to know you and appreciate the time you made for our employees. The entire presentation has provided a much deeper meaning to how Greatness can be defined for the everyday individual. I look forward to the time where we can work together again and being able to shake the hand of the man who beat Michael Jordan.

Sincerely,

A handwritten signature in black ink that reads "Hector E. Cavazos".

Hector E. Cavazos
MCA Diversity Coordinator