#### THE CONVERGENCE OF MARKETER & MACHINE







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### Have you ever wondered?



























### Born after 1995







# Digital native















#### Influence \$600B in family spending









# 85% use social media to learn about new products







# Generation Z



### Loves ad blockers





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spendent machine

cold MENterland, They LOLE CALFOR

IBR THULIUM Gluce + Gluce -> Maltor + HO MYC 2

### 61% say leadership is important













### Make up 1 of 5 generations in today's workplace



To be relevant tomorrow, our profession has to forget what we thought we knew today.



#### @TamaraMcCleary





### Leaders in the AI Revolution







### Leaders in the AI Revolution



facebook















#### Human Creativity & Emotional Intelligence

- empathy
- ideas
- engagement

#### Convergence of Marketer & Machine



- dynamic response
- customization
- personalization





- buying behaviorconversations/sentiment













Wearables making tracking health easier than before







SpaceX's Falcon Heavy rocket launch was viewed around the world via livestream on Twitter.







Cloud computing tools like Salesforce, Hubspot, Marketo, and Oracle have transformed the way we manage customer relationships.







#### What does man's best friend really think?











### Disrupting innovation can hurt if you are not the one disrupting.













#### 1950

The AI Vision: Computer Scientist, Alan Turing questions machine intelligence







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<b>1956-</b> The rise a	<b>1993</b> Ind fall of Al		
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#### 1997

IBM's supercomputer, Deep Blue, defeats world chess champion Garry Kasparov





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**00s 10s** 90



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**2011** Apple's virtual

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The number of digital platforms that will be used to orchestrate either physical or human resources

# 



# 







Believe GenZ will hold the majority of leadership roles



#






Believe face to face communication will become a thing of the past

# 





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# 

# 

Say campaigns struggle to compete due to workforce culture and mindset barriers





Believe the future workforce will absorb and manage information in completely different ways 

# 



















# $\mathbf{570}$



Believe smart machines will work as admins in our lives - connecting our needs to highly personalized goods





@TamaraMcCleary







@TamaraMcCleary



### **NOVEMBER 7TH** Waiting as the World Reacted

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### **NOVEMBER 7TH/11TH** Waiting as the World Reacted



The New York Times









### THE FIRST NYTVR FILM The Displaced



# The New York Times Magazine







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### THE FIRST NYTVR FILM The Displaced



# The New York Times Magazine







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**← 17 ♥** 1

Well I'll be damned. I tried that NYT VR app and the Google Cardboard specs. Mind blown. O brave new world that hath such creatures in it! 12:03 PM - 8 Nov 2015





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**1** 

♣.

Today my \*paper\* Sunday NYT came with VR goggles... "Just when I thought I was out... they pull me back in" - M Corleone 12:28 PM - 8 Nov 2015

twitter.com/NickKristof/st... 11:11 AM - 5 Nov 2015

♣ ♣3 26 ♥ 21







A CONTRACTOR OF THE OWNER











### "Social media is for people, not companies."





### "You can't measure ROI with social media."









# ENGAGEMENT



Most engaged non-media organization

### ENGAGEMENT



Most engaged non-media organization

Organic reach of 150 million +

ENGAGEMENT



Most engaged non-media organization

Organic reach of 150 million +

ENGAGEMENT

Most mentioned handle of competitor group with top competitors having at least 10X more followers



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Organic reach of 150 million +

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Top Tweet Chat which trended at Davos

Most engaged non-media organization

Organic reach of 150 million +

ENGAGEMENT

Most mentioned handle of competitor group with top competitors having at least 10X more followers

THULIUM

Top Tweet Chat which trended at Davos



3X more share of voice than all competitors COMBINED (all organic, no paid content)



Most engaged non-media organization

Organic reach of 150 million +

ENGAGEMENT

Most mentioned handle of competitor group with top competitors having at least 10X more followers

HULIUM

Top Tweet Chat which trended at Davos

### **STRATEGY**

On a limited budget with only one marketer on the ground (some competitors had 10+)

3X more share of voice than all competitors COMBINED (all organic, no paid content)



### "If we're not on social media, it can't hurt us."







### "Social Media is a fad, it won't last."



### "Neither RedBox nor Netflix are even on the radar screen in terms of competition." – Jim Keyes, CEO Blockbuster in 2008





"It's kind of one more entrant into an already very busy space... In terms of a sort of sea-changing for BlackBerry, I would think that's overstating it."

– Jim Balsillie, co-CEO RIM





"An iPhone belongs in your pocket, not on the road." – Oliver Blume, CEO Porsche





### "Google's not a real company. It's a house of cards." – Steve Ballmer, CEO Microsoft in 2005




"I think there is a world market for maybe 5 computers." – Thomas Watson, CEO IBM in 1943































































Top 4 things disruptive marketing leaders always do







# Healthy skepticism







#### Expect and thrive on uncertainty







# Embrace new technology







#### 4 ways to be a disruptor



















Expect and thrive on uncertainty







Expect and thrive on uncertainty







#### "Humanity loves to wonder." -Ralph Waldo Emerson

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## Carpe diem!