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A National Network for
Credit Union HR & Training Professionals

May 2, 2008

Doug Nielsen
P.O. Box 150526
Ogden, UT 84415

Dear Doug:

I wanted to write this personal note of thanks for the contributions that you made to the recent CUNA HR/TD Summit held in Boston. As always, I am amazed at your talent and appreciate more and more your ability to create an atmosphere that enables learning. The added benefit of you acting as our Master of Ceremonies shaped a positive experience for the attendees.

Your keynote address entitled, "Dream Fulfillment – Creating WOW Experiences", was a timely reminder to individuals about the importance of relationships. Here is just some of the feed back that we received from attendees when they were asked, "What was the best part of the conference?"

- Creating WOW experiences with Doug Nielson-having a motivational speaker really gets you energized.
- I enjoyed the Executive Series and also Doug Nielsen.
- The Keynote speaker Doug Nielson - the WOW experience.
- I would say quality speakers like Doug Nielsen.
- I was extremely impressed with Doug Nielson.

Your ability to deliver a message to such a diverse audience demonstrates your professionalism. Your message is reinforced again and again through the many delivery channels you incorporate into your presentation. Doug, it would be my pleasure to recommend you as a speaker to anyone.

Thank you again, for all you did to make our conference successful.

Sincerely,

A handwritten signature in black ink that reads "G. Kent Streuling". The signature is fluid and cursive, with a large, sweeping flourish at the end.

G. Kent Streuling
Chair – CUNA HR/TD Council



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