

February 11, 2010

Mr. Michael Staver  
The Staver Group  
28 South 10<sup>th</sup> Street  
Fernandina Beach, FL 32034

Re: January/February 2010 Keynote

Dear Mike:

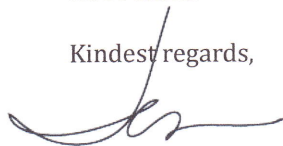
On behalf of the cities of Batavia, Elgin, and St. Charles, I want to sincerely thank you for helping to make our SMILE event such a success. It was a pleasure working with, and getting to know you, and the professionalism and preparedness your staff displayed throughout the planning process made my job that much easier.

We received wonderful ratings from our attendees across the board, and many of our survey respondents mentioned they would have loved to spend more time with you. The real tell all from our surveys, however, is what people say they took away from the event. In such a short time, you provided a variety of great tools for our staff to use, and gave them a lot to think about. The great part is that it seems they actually "got it." Your topic, *Leadership Isn't For Cowards*, was a great way for us to start the new year.

Mike, it is evident that you have a lot to offer your audiences on the topic of leadership, and that you sincerely enjoy sharing your insight and perspective. I will be sure to provide web site links for our staff in the event they might be interested in subscribing to your e-newsletter or watching *Mondays with Mike*.

Thank you for your contribution to helping to make us all better leaders and influencers in our three cities.

Kindest regards,



Jen Morrison  
SMILE Training Coordinator  
(630) 762-7090

:jm

cc: Gail Cohen, Human Resources and Purchasing Director, Elgin, IL  
Kathy Livernois, Human Resources Director, St. Charles, IL  
Randy Recklaus, Assistant City Administrator, Batavia, IL

SMILE PROGRAM  
PO BOX 526  
WAYNE, IL 60184  
TEL: 630-762-7090  
FAX: 630-762-7095  
WWW.SMILEPROGRAM.ORG

CITY OF BATAVIA  
100 N. ISLAND AVE  
BATAVIA, IL 60510  
TEL: 630-454-2000  
FAX: 630-454-2001  
WWW.CITYOFBATAVIA.NET

CITY OF ELGIN  
150 DEXTER CT  
ELGIN, IL 60120  
TEL: 847-931-6100  
FAX: 847-931-5610  
WWW.CITYOFELGIN.ORG

CITY OF ST. CHARLES  
2 E. MAIN ST  
ST CHARLES, IL 60174  
TEL: 630-377-4400  
FAX: 630-377-4440  
WWW.STCHARLESIL.GOV

