



List of Services

- 45 – 60 Minute **Keynote** Presentation
- 90-minute, 2 Hour, ½ Day, Full Day **Seminars–In person**
- 30, 45, and 60 minute **Virtual Webinars**
 - Patient Experience Training
 - Customer Service Training
 - Leadership Training
 - Dealing with Irate Customer Training
 - Communication Training
- Employee **Survey / Interviews**
- Mystery **Visits / Calls** and Reports
- Custom Tailored Customer Service **Protocols Creation**
- Customer **Surveys / Interviews**
- One-on-One **Coaching**
- Weekly, Monthly, Quarterly, Annually **Training Sessions**
- Monthly Follow-Up **Consulting**
- Workshops Designed for **YOUR** Needs



Tired of Negativity? Desire to be Happy?
Sign up for the “21 Day Happy Pants Challenge”
Send an email to Barbara@BarbaraKhozam.com

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