

American College of Physician Executives

Harvard University

May 9, 2003

Faculty Member - Overall Rating

William Martin = 5.00

What did you expect to learn from this session that was not covered?

- Everything I expected was covered. He fielded questions extremely well.
- Tools for approaching work related administrative issues.
- The session was sufficiently broad. All expected topics were covered.
- Helpful hints that I can use to better manage staff on a daily basis.

How can this presentation be further advanced?

- Provide goals and objectives up front. I appreciate more organization.
- Go more in depth, re: conflict resolution techniques and practices.
- Some of the information on the flip charts should be included in the book/handouts. A few of the break out sessions were longer than necessary or not necessary at all.
- Have the fellows submit management dilemmas that can be used as examples.
- More breakout sessions.
- Perhaps some time for individual consultation.

Please provide comments on this speaker or program that the College can use in the future.

- The speaker was excellent. Very knowledgeable and engaging. Made what could have been a boring day into a very exciting and enjoyable one.
- He's excellent.
- An excellent and engaging speaker.
- A knowledgeable and charismatic speaker. Information every physician executive should know.
- Excellent comments; constructive information.
- Very dynamic and interactive. A useful session.
- Fantastic. Good energy. Handled the session well. The information and examples were relevant and instructive.
- Practical and insightful advice.
- The speaker was confident, articulate and knowledgeable.