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Cheryl Cran
C/O Synthesis at Work
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October 5, 2006

Dear Cheryl:

Thank you for speaking at our recent 'Team Calgary' leadership conference at the Rimrock Resort in Banff, Alberta.

Your session on building relationships that inspire and engage was the most popular selection amongst our staff, and your presentation did not disappoint. You kept everyone entertained, laughing, and most importantly learning. From the feedback forms we received, nearly all of the delegates who attended your presentation rated your program as either Excellent or Very Good.

It was also a real pleasure to work with you in the lead up to the event. I found you to be responsive and professional. I appreciate the efforts you undertook to learn about our business and people strategy, and how you used this information to customize your presentation. Having had the opportunity to work with you, it is not a surprise that you came so highly recommended by our mutual friend, Merge Gupta-Sunderji.

Good luck with your future endeavors; I look forward to working together again.

Yours truly,

Jennifer Munsie, CA
Senior Manager, Human Resources