



Janice L. Buscemi  
P.O. Box 794  
11 All Angels Hill Road  
Wappingers Falls, NY 12590

Mr. Randall Munson  
508 Meadow Run Drive  
Rochester, MN 55902

Dear Randall:

Recently I had the pleasure of hosting your visit to IBM in Poughkeepsie, NY. You presented to my second-line organization on the topic of "Riding the Rapids of Change with Creativity and Humor". **Your performance was captivating. Inspiring. Totally uplifting. Fun!** You made us laugh while you showed us new and different ways to look at our environment, and to deal with the challenges we face on a daily basis.

What I personally took away from your performance was something significant that I will keep always. I realized that I am a creative person. I walked in feeling kind of below average in the creativity department. I left knowing that is far from true. What a great feeling! The magic you work into your performance is extraordinary. You are literally and figuratively a magician; you certainly worked some magic on me.

**From the start, you had the audience in the palm of your hand.** During the performance, I kept looking around to see how much everyone was enjoying themselves. Many people spoke to me in the days that followed. The sentiments expressed to me were unanimous. **They thought you were terrific!** One person said to me "I exhausted myself laughing!". People had a wonderful time, and appreciated the fresh and unique perspectives you shared with us. You made a difference. Thank you, they said to me, for bringing this man to speak to us. **I don't mind telling you that you made me look good!**

So I would like to thank you, Randall, for sharing your wonderful talent with us. You are an exceptional individual.

Sincerely,

A handwritten signature in cursive script that reads "Jan Buscemi".

Janice L. Buscemi